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WARRANTY INFORMATION

WIRE SHELVING

- All wire shelving is guaranteed for five years against manufacturer's defects
- Top Shelf will correct any issues within one year of installation if not installed as per manufacturers specifications, and when used under normal conditions
- The finish on wire shelving will not crack or peel under normal use
- The use of wire hangers is not recommended as they will cause black marks on the hanging rod
- Correctly installed wire shelving can be expected to support an evenly distributed weight of 25 pounds per linear foot

MELAMINE AND EURO CLOSET SHELVING

- All euro shelving is guaranteed for five years against manufacturer's defects
- Top Shelf will replace or correct any issues within one year of installation if not installed as per manufacturer's specifications
- Euro and Melamine shelving is a closet organizer system designed for normal household use and is guaranteed to perform to that expectation

SEMI FRAMELESS 5MM & 6MM GLASS SHOWER DOORS

- All shower door parts are guaranteed for five years against manufacturer's defects
- Top Shelf will repair any shower door issue caused by improper installation within one year of installation
- Shower doors are installed as per manufacturers recommended specifications
- There are many factors which determine how water proof your shower door will be. The location, type, and angle of the shower head will affect the amount of water directed at the glass. Unless specified, the door swing will be determined at the discretion of Top Shelf. We take into consideration bathroom layout, shower head location, and stall type. Due to the nature of the product it is impossible to guarantee that your shower door will be watertight.
- Any flaws in tempered glass (scratches or chips) and any flaws or scratches on metal frame parts must be noted and reported during the initial inspection or new home walk through

CUSTOM FRAMELESS SHOWER DOORS

- Each custom 10mm glass shower door is custom designed and sold as an individual product. Issues relating to design and seal are discussed with the customer at the time of purchase
- Showers are installed as per manufacturer's recommendations
- Hardware is warranted for 5 years against manufacturing defects
- Top Shelf will repair any shower door issue caused by improper installation within one year of installation
- Any flaws in tempered glass (scratches or chips) and any flaws or scratches on metal hardware parts must be noted and reported during the initial inspection after installation or new home walk through.
- Top Shelf manufactures a frameless 10mm shower door. These shower doors are NOT watertight. When properly installed, they are designed to prevent leaks under normal shower conditions. Certain shower designs and high pressure shower heads create excessive pressure when directed at the door, or when the shower spray is directed at the door. This does not represent normal shower conditions, and can result in leaks. Top Shelf is not responsible for shower door parts that have to be installed over tile schluter as silicone and other sealants will not adhere to this product

SAND BLASTED GLASS SURFACES

- Sandblasting is used on mirrors and shower glass and is a permanent treatment to the glass. As such, the sandblasting is guaranteed for the life of the glass
- Any flaws must be noted and reported during the initial inspection after installation or new home walk through
- Sandblasting is porous and may show marks from body oils and cosmetics

MIRRORED CLOSET DOORS AND MEDICINE CABINETS

- All parts are guaranteed for five years against manufacturer's defects
- Top Shelf will repair or replace any mirrored closet door or medicine cabinet malfunction caused by improper installation within one year of installation
- Any flaws in the mirror glass (scratches or chips) and any flaws or scratches on metal frame parts must be noted and reported during the initial inspection after installation or new home walk through

MIRRORS

- Mirrors will be installed without scratches or chips
- Mirror glass is not guaranteed against damage caused by exposure of the backing to moisture and steam or cleaning chemicals
- Top Shelf will correct the results of any improper installation by our crews. Mirror deductions are ¼" from each wall and are not cut out of square unless requested
- Full Height Mirrors are measured to a maximum of 1" to the underside of the ceiling however it is not always possible to match the ceiling line
- Any flaws in the mirror (scratches or chips) must be noted and reported during the initial inspection after installation or new home walk through

MIRROR CUT OUTS FOR ELECTRICAL OUTLETS

- Top Shelf will replace a mirror if the cut out is determined to be cut incorrectly
- Light Fixtures are required on site for the measure
- Light fixtures and electrical covers are to be removed prior to the measuring and installation of the mirror
- Lights fixtures and electrical covers are the responsibility of the customer to reinstall after the mirror has been installed
- If the electrical fixture or outlet is over tightened causing the mirror to crack, the mirror will not be replaced under warranty

FRAMED MIRRORS

- Framed mirrors will be installed using a supported back rail
- The mirror will be covered by the same warranty as the "mirrors" section above
- Any flaws in the mirror (scratches or chips) or damages to the frame must be noted reported during the initial inspection, after installation or new home walk through

INTERIOR GLASS WINDOWS & SPECIALTY GLASS

- Decorative glass will be installed without scratches or chips
- Any flaws in the decorative glass (scratches or chips) must be noted and reported during the initial inspection after installation or new home walk through